

1. WARRANTY COVERAGE

Aluzion Inc. warrants, subject to the terms and conditions set forth herein, that Aluzion siding products (the “Product”), when purchased from an authorized distributor, shall be free from manufacturing defects that materially affect performance, for a period of **25 years**.

This warranty is granted exclusively to the owner of the property on which the Product is installed.

The warranty period begins on the date of substantial completion of the project or, in the case of alterations, the date of installation, upon receipt of a duly completed and registered warranty application on aluzion.ca.

The Product must be inspected prior to installation. Any claim related to color must be made within the first **10 m² installed**, in accordance with the installation guidelines.

2. PERFORMANCE

When installed in accordance with Aluzion Inc. specifications and exposed to normal conditions, the Product shall meet performance requirements related to blistering, peeling, flaking, cracking, bending, and buckling in accordance with:

- AAMA 1402 “Standard Specifications for Aluminum Siding, Soffit and Fascia”;
 - CAN/CGSB 93.1 and 93.2 “National Standards of Canada Prefinished Aluminum Siding, Soffits and Fascia for Residential Use”.
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3. CLAIMS PROCEDURE

To make a claim, the owner must provide to Aluzion Inc.:

- written notice within **30 days** of discovering the issue;
- a detailed description and supporting photographs;
- original proof of purchase

The claim must be submitted in a format deemed acceptable by Aluzion Inc., as listed in Section 12 of this document, and remains subject to a preliminary review to determine the cause and eligibility of the claim.

4. ALUZION RESPONSIBILITY

Aluzion Inc.’s sole obligation under this warranty is limited to supplying materials required to repair or replace defective Product.

All other costs, including labor, transportation, shipping, and handling, shall be the responsibility of the owner.

Aluzion Inc. reserves the right to determine, at its sole discretion, the appropriate method of repair or replacement.

If the Product is no longer available, Aluzion Inc. may, at its sole discretion, refund the owner based on the warranty schedule or provide a comparable replacement product.

5. THIRD-PARTY MATERIALS

No warranty, express or implied, is provided with respect to materials manufactured by third parties and used in conjunction with the Product, including, but not limited to:

- fasteners;
- protective membranes;
- secondary protective materials;
- waterproofing or caulking products.

6. WARRANTY COVERAGE SCHEDULE

ORIGINAL AND/OR SUBSEQUENT OWNER(S)	Number of Months from the commencement of the warranty period	Limited Material Coverage – Replacement or Repair Costs**
The warranty period is continuous from the effective date until the end of the warranty period and does not reset with transfer to new owners.	0 – 36 Months	100% of Repair or Replacement
	37 – 48 Months	90% Material Only
	49 – 60 Months	85% Material Only
	61 – 72 Months	80% Material Only
	73 – 84 Months	75% Material Only
	85 – 96 Months	70% Material Only
	97 – 120 Months	60% Material Only
	121 – 144 Months	50% Material Only
	145 – 168 Months	40% Material Only
	169 – 192 Months	30% Material Only
	193 – 216 Months	25% Material Only
	217 – 240 Months	20% Material Only
	241 – 264 Months	15% Material Only
	265 – 300 Months	10% Material Only
	301+ Months the warranty period has ended	

**Cost is based on the material cost as taken from the active ALUZION price list at the time of the warranty claim.

7. EXCLUSIONS

The following are excluded from this warranty:

- damage resulting from improper installation or installation that does not comply with Aluzion Inc.'s specifications;
- damage resulting from improper use or use beyond the normal scope of an above-ground exterior siding;
- damage resulting from misuse, vandalism, abuse, unauthorized modifications, or improper maintenance;
- damage caused by contact with incompatible materials, including but not limited to steel, copper, and pressure-treated wood, or by the use of harsh or abrasive chemicals;
- damage caused by fire, chemicals, fumes, air pollution, or proximity to a marine environment (less than 1 km);
- damage resulting from movement, settling, deformation, or the behavior of the substrate or underlying structure;
- damage caused by acts of God, including but not limited to hail, storms, ice, lightning, hurricanes, or tornadoes;
- any variation or discoloration of color of less than six (6) units (Δ)E according to ASTM D2244;
- the Product, if purchased from an unauthorized distributor or if it is not registered with Aluzion Inc.;
- damage resulting from improper handling, transportation, storage, or protection of the Product before or during installation, including, but not limited to, exposure to moisture, condensation, or standing water, or to any conditions not in accordance with the recommendations in the installation guide provided by Aluzion Inc.

8. TRANSFERABILITY

This warranty is transferable to subsequent owners without any change to its terms or duration. For the transfer to be valid, a request must be submitted using the form provided for this purpose at aluzion.ca

9. LIMITATIONS

This warranty is void if:

- the Product was not purchased new from an authorized dealer;
- the Product was used with an incompatible system;
- the Product was installed in violation of applicable codes or industry standards;
- unauthorized modifications or repairs were made.

10. LIMITATION OF LIABILITY

Aluzion Inc. shall not be liable for:

- damage to the building or its contents;
- indirect, incidental, or consequential damages.

This warranty supersedes all other warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose.

11. MAINTENANCE

The Product require little maintenance. To ensure its longevity:

- We recommend cleaning it once a year using a soft cloth or a soft brush and a mild household detergent;
 - Avoid using harsh chemical cleaners such as degreasers, solutions containing more than 5% trisodium phosphate, or any solution containing chlorine, ammonia, or abrasive products;
 - The use of a pressure washer is not recommended;
 - Avoir applying excessive pressure to minimize potential marks and streaks;
 - Do not direct water toward ventilated soffits.
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12. CLAIMS CONTACT

Claims may be submitted using the form provided on the aluzion.ca website or by mail to:

Aluzion Inc.
4 du Moulin Street
Saint-André d'Argenteuil, QC
J0V 1X0

Claims may also be submitted via email to warranty@aluzion-inc.ca.